

Affordable Child Care Benefit

A monthly payment that helps families meet the costs of childcare, as well as a special needs supplement.

Program Information

A child care funding is available to help families in B.C. with the cost of child care:

- Families that earn up to \$111,000 may qualify for funding
- Families may be able to apply for full or partial funding depending on their circumstances and income

Get in Touch:

Phone: 1-888-338-6622

Website:

<https://www2.gov.bc.ca/gov/content/family-social-supports/caring-for-young-children/child-care-funding/child-care-benefit>

Community Care Facilities Licensing

Protects and promotes the health, safety and well-being of children in licensed child care centres. This is done through education, collaboration and regulation.

Program Information

Community Care Facilities Licensing provides:

- information to the public
- consultation and resources
- inspection and assessment of potential facilities and sites
- assessment of licensee or manager to determine eligibility
- assessment of qualifications and suitability
- inspections
- assessment and support of licensed facility
- investigation of serious incidents, abuse, complaints and contraventions to the Community Care and Assisted Living Act and Regulations
- investigation of facilities operating without a Community Care Facility License.

Get in Touch:

Phone: 604-233-3147

Website:

<http://www.vch.ca/public-health/licensing/child-care>

Richmond Child Care Resource and Referral Centre

Can help match you to childcare programs that meet your needs.

Program Information

They offer a free, multilingual referral service for childcare programs within the community, and can provide you with resources on how to choose childcare that's right for you.

They also provide programs and services like:

- Together Time
- Junior Detective
- Cooking Together
- Together Talks
- Provide information to parents and provider regarding affordable child care

Get in Touch:

Phone: 604-279-7020

Website:

<https://www.rcrg.org/WhatWeDo/RCRGPrograms/child-care-resource-referral-centre>



benefit

- Help with completing affordable child care benefit application
- Family Child Care Training
- Early Learning Library for Child Care Providers
- Community Resource Library for Parents

Supported Child Development Program

Helps families with children with special needs / developmental delays to access childcare.

Program Information

This program helps you make the tough decisions on where to bring your child. They help find licensed childcare who offer additional support to your child's needs.

They offer:

- Planning
- Training
- Resources
- Hands on support

Download a copy of their [handbook!](#)

Cost: Free

Get in Touch:

Phone: 604-279-7010

Website:

<http://www.rscl.org/supported-child-development/>

CAP-C Program

Offers groups for Cantonese and Mandarin speaking parents and children up to six years old.

Program Information

CAP-C aims at providing a supportive learning environment and community support to parents, grandparents, caregivers and their children aged 0-6 years.

- Promote health and social development of children (Age: 0-6)
- Build social support network for families
- Family empowerment (education/community resources)

Provides:

- Chinese family support groups
- Summer recreation programs in partnership with Richmond Family Place
- Community support in Strong Start Programs

Get in Touch:

Phone: 604-279-5599

Website:

<https://www.touchstonefamily.ca/programs-and-services/cap-c-program>

Cook Early Learning Centre

Free drop-in program for children and their families.

Program Information

Provides opportunities for children and their families to enjoy learning in a carefully planned environment that includes an outdoor space for exploration and discovery.

- Develop language
- Delight the senses
- Foster new and familiar interests

Cost: Free

When:

- **Monday and Wednesday:**
9:15-11:15 Together Time
A free drop- in program for parents and caregivers and their pre-school aged children offered in partnership by Richmond Cares Richmond Gives and Richmond School District 38.
- **Tuesday - Friday:**
1:30-3:30 Cook Early Learning Centre Program
Program is for parents and caregivers and their pre-school aged children offered by Richmond School District 38.
- **Thursday morning:**
CAP-C program: 9:30-11:15
A free program sponsored by Touchstone Families for parents and caregivers and their 0-6 year old children who are Chinese speaking. For information call: [604-207-5028](tel:604-207-5028)

Get in Touch:

Phone: 604-668-6454

Ready, Set, Learn

Families and their preschoolers participate in playful activities and receive information on supporting early learning and development.

Program Information

Ready Set Learn events take place at various local elementary schools. Children and parents/caregivers participate in open ended activities, with a First Nations focus, and enjoy a concert by a local performer. Events take place between January and March. Parent resources are available on the Ministry of education website.

Locations will vary, so please see the Richmond School District website for up to date dates and times!

Get in Touch:

Phone: 604-668-6000

Website: <http://www.sd38.bc.ca>

Richmond Family Place

Provides drop in programs for parents and caregivers with children ages 0 to 6.

Program Information

Richmond Family Place is open to all families in Richmond. Programs are provided at the main site and many other locations throughout Richmond including:

- Brighthouse Library
- Cambie Library
- Lang Community Centre
- Debeck House (Main Site)
- Hamilton Community Centre
- Neighbourhood Learning Centre
- Richmond Food Bank
- Steveston Library
- Steveston Park

Richmond Family Place provides a variety of programs including:

- Play drop-in
- Parenting programs
- Children's programs
- Family Support
- Resources and Referrals

Cost: \$25 membership fee / \$2 drop-in fee Or pay what you can – please talk to a family support worker if you need financial assistance

Get in Touch:

Phone: 604-278-4336

Website: <http://www.richmondfamilyplace.ca>

Richmond Parks & Recreation

Information on community centres, aquatic centres and rinks, within Richmond. Also, download the newest version of the recreation guide!

Program Information

Get in Touch:

Website:

<http://www.richmond.ca/parksrec/overview.htm>

Programs: Early Learning & Play

RichmondKids.ca

Richmond has a ton of recreation facilities and programs throughout the community. Below is a list of Community Centres and facilities you can contact!

Or you can visit the [City of Richmond website](#).

You'll be able to find a variety of programs and services available. Don't have time to browse? Download a copy of their [recreation guide](#).

Richmond Public Library

Offers free baby time, story times, puppet shows, reading buddies and other drop-in programs at all branches.

Program Information

The Richmond Public Library has a number of family friendly programs you can attend such as:

- Toddler Time
- Family Story Time
- Learning Together
- Babytime

These programs are available at different library branches, and sometimes in different languages! Check out our events page, or visit the library's website.

Get in Touch:

Website:

http://rpl.yourlibrary.ca/events_calendar#/?i=9

StrongStart Centres

Strongstart Centres provide a warm and exciting environment for you and your child to learn through play.

Program Information

There are 5 locations within Richmond with varying hours to provide options for families to attend. The Facilitators at each location are qualified Early Childhood Educators who set up activities and materials that engage children's imagination and curiosity. Families participate with their children in stories, songs, puzzles, blocks, play dough, and much more. A small nutritious snack is served to the children.

There are multiple locations and times for Strongstarts. Program times can be found at:

<https://www.sd38.bc.ca/programs/early-learning-programs/Pages/strong-start-centres.aspx>

For more information visit our Facebook page at:

<https://www.facebook.com/RichmondStrongStartsd38>

Get in Touch:

Website:

<https://www.sd38.bc.ca/programs/early-learning-programs/Pages/strong-start-centres.aspx>

Audiology

Hearing services for Richmond children up to the age of 19.

Program Information

Services may include:

- Full hearing assessment
- Hearing screening programs for school-age children and newborns
- Hearing aid assessment
- Counselling
- Hearing aid sales
- Fitting & follow-up services
- Client and family education
- Consultation with other service providers
- Community education and awareness

Cost: Free

Get in Touch:

Phone: 604-233-3188

Website:

http://www.vch.ca/locations-and-services/find-health-services/?program_id=476

Baby / Child Health Clinics

Clinics cover immunizations, developmental questions and provide parental resources.

Program Information

Have your child immunized and get information about your child's growth, development, and parenting resources.

Clinics are Monday to Thursday, with an evening clinic available on Tuesdays. Call for more information!

Cost: Free

Get in Touch:

Phone: 604-233-3100

Baby Days

Meet new parents and learn from Public Health Professionals.

Program Information

Bring your baby (up to age 8 months) and meet and learn with other parents, public health nurses, and speakers on health topics. Please call for location, day and times.

Cost: Free

Get in Touch:

Phone: 604-233-3150



Breastfeeding

Support for early breastfeeding from birth to six months and continuing breastfeeding for two years and beyond.

Program Information

Public health nurses will help you with breastfeeding concerns or issues and assessment of your baby's growth. Held twice per week from 10:00am to 12:00pm. Call for an appointment.

Services include:

- Telephone and hotline support
- Home visits
- Drop-in support groups
- Breastfeeding clinics

Cost: Free

Get in Touch:

Phone: 604-233-3150

Website:

http://www.vch.ca/locations-services/result?res_id=1021

Dental

Helps to prevent early childhood dental disease.

Program Information

The Dental Hygienists focus on prevention and early intervention of Early Childhood Dental Disease. Preventive public health dental services are for children 1-5 years. Services include:

- Risk assessment
- Dental screening
- Oral health information
- Fluoride application
- Referral

All services are provided in clinic by appointment and in outreach settings. They also provide oral health education to various groups in the community upon request.

Cost: Free

Get in Touch:

Phone: 604-233-3150

Website:

http://www.vch.ca/locations-and-services/find-health-services/?program_id=2745

Healthiest Babies Possible

A free prenatal outreach program for women who need extra support during their pregnancy.

Program Information

The HBP staff includes Dietitians, Public Health Nurses and Support Workers fluent in 14 different languages. They help with healthy pregnancy, and with low birth weight in babies during high risk pregnancies.

Get in Touch:

Phone: 604-233-3150

Website:

http://www.vch.ca/locations-services/result?res_id=660



Their Services Include:

- Nutrition counselling to gain a healthy weight
- Meet other moms at our drop in support groups
- Lifestyle education on tobacco, drugs or alcohol
- Breastfeeding and labor information
- Dental health education
- Food supplement and prenatal vitamins
- Referrals to community resources
- Support and advocacy

HealthLink BC - 811

Call 24/7 to receive information from a nurse about your symptoms or if you have any questions.

Program Information

Speak with a nurse about your symptoms, consult with a pharmacist about your medication questions, or get healthy eating advice from a dietitian. You can also find the health services and resources you need closest to you. Translation is available in over 130 different languages.

Get in Touch:

Phone: 8 1 1

Website: <http://www.healthlinkbc.ca>

La Leche League

Mother to mother breastfeeding support.

Program Information

They encourage, promote and provide mother-to-mother breastfeeding support and educational opportunities as an important contribution to the health of children, families and society.

Get in Touch:

Phone: 1-800-665-4324

Website: <http://www.lllc.ca/>

Nutrition

A program that focuses on food security and healthy eating for children 5 years and under

Program Information

Provides information for children, youth, parents, and groups for making healthy food choices.

Cost: Free

Get in Touch:

Phone: 604-233-3150

Website:

http://www.vch.ca/locations-services/result?res_id=1364

Prenatal Classes

Prenatal classes taught by professionals, available in English, Cantonese and Mandarin.

Program Information

Douglas College offers two options – a prenatal series, or prenatal in a day. They will go through such things as:

- Pregnancy
- Labour
- Birth
- Postpartum
- Breast Feeding
- Baby Care

Amongst other topics, with plenty of opportunities for questions. Costs for classes vary, and are adjusted if there is a financial need.

Get in Touch:

Phone: 604-527-5472

Website:

<https://www.douglascollege.ca/programs-courses/continuing-education/prenatal/locations/richmond>

Pacific Post-Partum Support Society

A self-help program and support for moms suffering from postpartum depression.

Program Information

The Pacific Post-Partum Society offers a number of ways to receive support such as:

- Telephone and text message support
- Weekly support groups
- Support for partners
- Publications and resource materials
- Partner and couple information sessions

Get in Touch:

Phone: 604-255-7999

Website: <http://postpartum.org/services/>

Richmond Early Childhood Mental Health Program

Serves children 0 to 5 years of age and their families to promote children's mental health and to treat behaviour problems.

Program Information

Examples of behaviour problems include (but are not limited to):

- Feeding
- Sleeping
- Crying
- Aggression
- Anxiety
- Not listening
- Potty training

Get in Touch:

Phone: 604-278-9711 ext. 4055

Website:

http://www.vch.ca/Locations-Services/result?res_id=270

- Adjustment to adoption

Community partners can help with referrals.

Download the [Richmond Early Childhood Mental Health Program brochure](#).

Speech & Language

Speech-language pathologists use a variety of activities to help children learn new speech and language skills.

Program Information

Speech-language pathologists provide assessment and therapy to children who have trouble talking, understanding others, pronouncing speech sounds, having a healthy voice or talking without repeating words and sounds.

Services are available to infants and children until Kindergarten entry. Activities, such as games, books, and toys, are used to assess each child's speech, language, and communication needs, and to help them improve their skills in these areas.

Cost: Free

Get in Touch:

Phone: 604-233-3228

Website:

http://www.vch.ca/locations-services/result?res_id=502

Adoptive Families Association of BC

Provides province-wide support and advice if you are beginning to think about adoption, if you have decided to adopt, and if you have already had a child or children join your family.

Program Information

This AFABC website contains a number of resources and information for all stages of adoption. They are dedicated to finding families for children, and provide programs to support the adoption community. Support services include:

- Family support
- Youth support
- Support groups
- Community groups
- Intensive support services
- Family camp subsidies
- PASS Program

Get in Touch:

Phone: 1-877-ADOPT-07

Website: <http://www.bcadoption.com>

Richmond Early Year Bridging Program

Provides support for new and current refugees living in Richmond with children 0-6 years.

Program Information

The Richmond Early Years Bridging Program at Richmond Family Place supports new and current refugees living in Richmond. They provide a safe and supportive environment to play and learn, connect with others, learn about parenting within a Canadian context, and obtain information about resources available to them in Richmond.

Get in Touch:

Phone: 604-278-4336

Email: hala@richmondfamilyplace.ca

Website: <http://www.richmondfamilyplace.ca/refugee/>

Registration is required – certain qualifications must be met.

Family Services of Greater Vancouver

Offers counselling and parenting workshops in English, Cantonese and Mandarin.

Program Information

Family Services of Greater Vancouver helps families through hard times in their lives. They do this through a number of ways:

- Professional counselling
- Therapy
- Education
- Advocacy
- Planning
- Other services

Get in Touch:

Phone: 604-279-7100

Website: <http://www.fsgv.ca>

Ministry of Child and Family Development

Protects and supports children at risk of neglect or abuse. Supports families to maintain or resume responsibility of their children.

Program Information

MCFD in Richmond provides child protection and family services. If you think a child or youth under the age of 19 is being abused or neglected, you have a legal duty to report your concern to a child welfare worker.

Get in Touch:

Phone: Emergency: 1-800-663-9122

Alternate Phone: Office: 604-660-1044

Website:

<http://www2.gov.bc.ca/gov/content/family-social-supports/data-monitoring-quality-assurance/find-services-for-children-teens-families/sda-richmond>

Parent Peer Support Training

For parents and/or caregivers with children 0 to 6 years of age who are interested in learning about peer mentorship.

Program Information

This training course is for individuals interested in working with other parents in a supportive role through Family Place programs. Topics to be included:

- What is a Family Resource Centre?
- The benefits of volunteering.
- What does peer support look like?
- Stress Management
- How to be an effective listener
- Crisis Management
- Community resources and the referral process

Get in Touch:

Phone: 604-278-4336

Email: ruth@richmondfamilyplace.ca

Website:

<http://www.richmondfamilyplace.ca/parent-education/#connections>

Richmond Family Place

Offers a variety of parent workshops, and early years expert visitors during programs throughout the year.

Program Information

Join interactive, informative parent workshops, like Nobody's Perfect, and Make the Connection. These workshops are provided at different times throughout the year, so make sure to get in touch with them!

A number of visitors also come to the drop-in programs such as:

- Speech Language Therapists
- Dental Hygienists
- Dietitians
- Infant Development Program

Get in Touch:

Phone: 604-278-4336

Website: <http://www.richmondfamilyplace.ca>

Programs: Parenting & Family Support

RichmondKids.ca

S.U.C.C.E.S.S.

A multi-cultural, multi-service agency that assists everyone at all stages of their Canadian life.

Program Information

S.U.C.C.E.S.S. offers a number of multilingual services such as:

- Settlement services
- Community services
- Housing services
- Employment services
- Multi-level care

Get in Touch:

Phone: 604-279-7180

Website: <http://www.successbc.ca/>

Touchstone Family Association

Provides education and support groups for parents, with a focus on culture, parenting skills, sharing experiences, making friends, and building family life and relationships.

Program Information

Important Notice

In response to COVID-19, the CAP-C Program and Avenues of Change events will be suspended effective March 17, 2020 until further notice. We continue to provide outreach support for families by phone, email and WeChat.

Touchstone Family Association continues to follow the direction of Vancouver Coastal Health (VCH), BC Centre for Disease Control (BCCDC) and Public Health Agency of Canada (PHAC) to guide the delivery of our programs.

CAP-C:

CAP-C provides culturally diverse groups for families with children ages 0-6 years. Free child minding is provided. There are opportunities for families to share information, learn about child development, parenting skills and techniques. Parents also socialize and participate in community education workshops. The CAP-C program is a free drop-in program, can be accessed by self-referral. The Cap-C office is located at 210-3031 Viking Way in Richmond and the Parenting groups are located at various sites in the community. For more information, contact Annie Leung at 604-207-5027 or email aleung@touchfam.ca.

Richmond Early Years Program

We support families with children 0-6 years that are living in Richmond. Support and services are focussed on establishing connections and providing information and resources to encourage children's development. Outreach Workers provide one-on-one support to families with young children to build the connection with other resources from home to the community.

We offer free parent participation program "Toddler Time for Chinese Speaking

Get in Touch:

Phone: 604-279-5599

Website: <https://www.touchstonefamily.ca/>

Families” held at the Richmond Public Library. For more information, call 604-207-5036.

Avenues of Change Richmond

United Way Avenues of Change Richmond is an innovative project that aims to empower parents and caregivers to help children aged 0 - 6 years reach their full potential. The project implements strategies designed to support:

- families with children 0-6 years old to connect with and learn from community services and each other
- children to experience consistently nurturing and stimulating relationships with their parents and caregivers.

United Way Avenues of Change Richmond offers:

Neighbourhood Family Connectors - For parents and / or caregivers who are interested in learning about services and programs available to support young children and families and share this information with other parents. The objective is to foster a culture of parents supporting parents.

Learn and Share Events - Learn and share what you need to nurture your child's healthy development and meet other parents. Professionals in the community speak to parents during Learn and Share events throughout the year.

For more information, contact Annie Leung at 604-207-5027 or email aleung@touchfam.ca.

Family Preservation & Reunification and Front Porch Program

We provide a range of counselling, and support services for family, youth and children. TFA provides in home/office counselling to families in crisis. TFA works with children, youth and their families on an outreach basis. The services include counselling work with children and youth, teaching parenting skills, child development and connecting families to available resources. FP&FR also provides a crisis intervention service for parents and teens experiencing difficulties living together. With the TFA counsellor, communication will be enhanced preventing family breakdown.

Referrals to **FP&FR** program are made through the Ministry for Children and Family Development at 604-660-1044 and for **FRONT PORCH PROGRAM** self-referrals, please contact our main line. Touchstone Family Association is located at 210-3031 Viking Way in Richmond. For more information, call 604-279-5599 or email touchstone@touchfam.ca.

FASD/CDBC provides support for families through the referral, assessment, and diagnostic process. Links families to appropriate community service providers and healthcare professionals. Provides education to parents, caregivers, community agencies and the general public. Coordinates assessment within the referral area. Assists parents and caregivers to develop a multidisciplinary team to develop and implement a comprehensive service plan. For more information call 604-279-5599 or email touchstone@touchfam.ca.

Family & Child Counselling Program of Richmond Public Health

Inspires, nurtures, and promotes a healthy parent-child relationship through providing counselling, health promotion, and consultation.

Program Information

The Family & Child Counselling Program of Richmond Public Health offers short term counselling for families, in which the child/children and parents/guardians participate.

The team hosts workshops and groups to increase parents' and guardians' knowledge of child development and to build their capacity to respond to the children's social and emotional needs. Current offerings are listed on the program's [Eventbrite page](#). The program also collaborates and consults with other integrative mental health services, committees, agencies, school board, consumer, and multicultural groups.

Get in Touch:

Phone: 604-233-3223

Email: Family&ChildCounselling-Richmond@vch.ca

Website:

http://www.vch.ca/locations-services/result?res_id=1454

Richmond Colts Program

An education and daycare program for young parents up to age 26, which allows them to complete their high school education.

Program Information

The COLTS program provides the following:

- Childcare facility on Richmond Secondary School grounds
- Parent education and counselling
- Academic courses available on a quarterly basis with continuous intake
- A teacher dedicated to pregnant and parenting youth
- Encouragement and assistance in completing an education program
- Parenting skills
- Life skills
- Strong sense of self, improved self esteem
- Tools for exploring career and work opportunities
- Understanding of post-secondary education options

This is all while your child is in a licensed child care on the school grounds. Daycare is licensed for children up to 36 months.

Cost: Free

Get in Touch:

Phone: 604-668-6400 ext. 2250

Alternate Phone: 604-723-9742 (Cell)

BC Centre for Ability

Provides early intervention therapy, rehabilitation and vocational services for young children with physical, neurological and developmental challenges.

Program Information

The BC Centre for Ability wants to help you and your family with giving your child the best life possible. If your child has a disability, developmental delays, or you just have questions, they're here to help.

What they do:

- Brain Injury Services
- Social Emotional Services
- Therapy Services
- Vocational Services
- Family and Professional Resources

Download a [referral form for the Early Intervention Therapy Program](#).

BC Centre for Ability Main Office

2805 Kingsway
Vancouver, BC V5R 5H9
Tel: (604) 451-5511
Web: www.bc-cfa.org

BC Centre for Ability Richmond Office

Richmond Caring Place
154 - 7000 Minoru Boulevard
Richmond, BC V6Y 3Z5
Tel: (604) 272-7322

Get in Touch:

Phone: 604-451-5511

Alternate Phone: Therapy Services (Richmond):
604-272-7322

Website: <http://www.bc-cfa.org>

Family Resources and Coordination

Provides information, resources and/or support to family members who face the extraordinary circumstances that come with having a family member with a developmental disability.

Program Information

Services include:

- Refers families to services and programs offered by community partners
- Can act as an advocate for the family to ensure appropriate continuum of care
- Assists with life transitions such as from services for children to services for adults
- Family networking
- Training and information sessions

Get in Touch:

Phone: 604-279-8245

Website: <http://www.rscl.org/family-respite/>

Family Support Institute

Strengthen and supports families who have a family member with a disability.

Program Information

The Family Support Institute is run by families like yours. They provide information, resources, and training. All of their workshops are written, and run by families. Some workshops include:

- Key roles for families in ensuring good lives
- Families leading the way
- Preschool transitions
- Registered disability savings plan

Get in Touch:

Phone: 1-800-441-5403

Website: <http://www.familysupportbc.com>

Infant Development Program

Provides support for children birth to 3 years of age who may have or are at risk of a delay in development.

Program Information

This program is for families whose child has a developmental delay, at risk for one, or has a diagnosis which could lead to a developmental delay. Services are available in English, Cantonese and Mandarin.

Program services include:

- Home visits to encourage your child's progress through play-based activities
- Parent/caregiver support in your first language
- Assistance in understanding and responding to your child's needs
- Education in typical and atypical development, and disabilities
- Screening tools such as questionnaires and developmental assessments to determine your child's strengths and needs
- Written reports and records documenting your child's ongoing progress
- Toy and book-lending library
- Connections with other available services and community professionals
- Help including your child in community activities
- Support for families in advocating for their child

Download a copy of their [handbook!](#)

Get in Touch:

Phone: 604-279-7016

Website:

<http://www.rscl.org/infant-development-program/>

PACE

Pace is a healing and learning centre for children with significant emotional and/or behavioural challenges and their families.

Program Information

Pace offers general and child-specific support to preschools and child care centres through Outreach Support Services. Programs and services they offer are:

Get in Touch:

Phone: 604-266-3141

Website: <https://thepaceprogram.ca/>

Programs: Children Who Require Additional Support

RichmondKids.ca

- Outreach support services
- Supporting healthy transitions
- PACE Family Program (therapeutic preschool)
- Therapy for children (Play, Art, and expressive Arts)

Respite Care

Respite care providers give families a break by spending a few hours or an over-night period with their child with developmental disabilities.

Program Information

Sometimes you just need a few hours to yourself, or even a night. The respite care program can do that for you, whether it's to get things done around the house, or if you just need to rest and renew.

Get in Touch:

Phone: 604-279-8245

Website: <http://www.rscl.org/family-respite/>

Supported Child Development

Helps families with children with developmental disabilities to access childcare.

Program Information

Provides you with information, resources, and helps you access appropriate child care services. If your child needs additional supports when it comes to child care, they will be able to help you find preschool, day care, and out of school care.

Program Services Include:

- Planning
- Training
- Resources
- Hands on support

Download a copy of their [handbook!](#)

Get in Touch:

Phone: 604-279-7010

Website:

<http://www.rscl.org/supported-child-development>

Autism Information Services British Columbia (AIS BC) Get in Touch:

Provides information and supports for autism and related disorders to families, service providers, and community professionals across the province.

Program Information

Autism Information Services British Columbia (AIS BC) is a provincial information centre for autism and related disorders that provides information and supports to families, service providers, and community professionals across the province. AIS BC can assist by providing information on assessment and diagnosis; best practice treatment options; learning about and navigating the Autism Funding Program; paperwork; finding and hiring professionals; identifying and accessing provincial and local-level community supports and services; and managing transitions across infancy, preschool, school-age and emerging adulthood.

Phone: 1 844 878-4700

Email: AutismInformation@gov.bc.ca

Website: <http://autisminfo.gov.bc.ca>

Programs: Children Who Require Additional Support

RichmondKids.ca

Office Hours: Mon-Fri, 8:30 am – 4:30 pm

Chinese Help Line

Provides information and emotional support in Cantonese and Mandarin.

Program Information

The S.U.C.C.E.S.S. help lines services demonstrate equity, non-discrimination, and respect for the client's privacy, consent and choice. They also demonstrate cultural sensitivity towards diverse values and beliefs.

Get in Touch:

Phone: Cantonese: 604-270-8233

Alternate Phone: Mandarin: 604-270-8222

Website:

<http://www.successbc.ca/eng/services/family-youth/counselling-service/358-chinese-help-lines>

Crisis Counselling

Serves people in crisis through transition and education.

Program Information

Chimo provides services from community building to prevention, from individual crisis support to advocacy, and from peer support to education.

Get in Touch:

Phone: Crisis Line: 604-279-7070 (7 days a week, 8am till midnight)

Alternate Phone: Office: 604-279-7077

Website: <http://www.chimoservices.com>

- **Crisis:** Crisis Lines, Nova House, Crisis Counselling
- **Transition:** Counselling, Outreach and Advocacy, Settlement Services
- **Education:** Community Engagement

Legal Aid

A non-profit organization that is there to help with any legal problems you might have.

Program Information

If you have a legal problem, but can't afford a lawyer, that's where legal aid comes in. They offer a number of services, and help with matters like:

Get in Touch:

Phone: 604-408-2172

Website: <http://www.legalaid.bc.ca>

- Serious family problems
- Child protection matters
- Immigration issues
- Criminal law issues

Nova House Transition House

Offers a crisis line and temporary, safe accommodations for women and their children experiencing violence or at risk of violence.

Program Information

Provides temporary accommodation in a safe and secure environment for women and their children who are experiencing violence or are at risk of violence.

They are a free and confidential service and are staffed 24 hours a day, 7 days a week with trained staff speaking more than 10 different languages. Women and

Get in Touch:

Phone: Nova House Crisis Line: 604-270-4911

Alternate Phone: Chimo Office: 604-279-7077

children can stay up to 30 days while accessing emotional support and available resources. Residents can obtain assistance with immediate practical concerns such as health, legal issues, housing, financial needs, schooling, child care, and transportation.

Richmond Food Bank

Provides healthy food for Richmond families, whatever your reason for need.

Program Information

Richmond Food Bank connects people, food, and services that are essential to health and well-being. The Richmond Food Bank gives healthy and nutritionally-balanced food to more than 1400 people in a typical week, providing Richmond residents with healthy food choices and connecting clients to services that address the root causes of poverty.

Get in Touch:

Phone: 604-271-5609

Email: info@richmondfoodbank.org

Website: <http://richmondfoodbank.org>

Poison Control Centre

Provides information on poisons and treatments.

Program Information

Poison Control centre is available in 150 different languages, and 24/7. Remember that this is not a substitute for 911! Many poisonings can be prevented. It only takes a minute to learn about how to prevent a poisoning and what to do if it happens. Here are a few facts:

- Over half of all poisonings occur in children younger than 6 years of age.
- Every hour at least one child in British Columbia is poisoned.
- The most common “poisons” in children are cough/cold medicines, pain and fever medicine, plants and cleaners.
- Most poisonings in children happen just before lunch and before dinner when children are hungry and least supervised.
- “Child-proof” caps are not child-PROOF, they are only child-RESISTANT.

Get in Touch:

Phone: 604-682-5050

Alternate Phone: 1-800-567-8911

Website: <http://www.dpic.org/contact>